Programme of CPD Events
Spring/Summer 2017

In this issue

Educational resources
New and updated resources available

Other WCPPE Programmes
An overview of our Pre-registration pharmacist and technician programmes

CPD Events Programme
Local CPD events for Spring/Summer 2017
We will be making a number of changes during the coming months, in particular re-designing our website to improve our end user experience. As WCPPE changes, we need you to tell us how we can best meet your needs, so please make sure you take every opportunity to get in touch.

If you haven’t signed up to our Facebook page and Twitter feed then please do. We increasingly use social media to tell you about what is happening in pharmacy as well as what is happening within WCPPE.

Our Health Minister, Vaughan Gething, has recently announced his commitment to invest £95 million package to support a range of education and training programmes for healthcare professionals in Wales. I am particularly delighted that the Minister has committed to taking forward the exciting new approach to the pre-registration training programme in Wales. WCPPE has been working in partnership with Betsi Cadwaladr University Health Board to pilot a new integrated approach to pre-registration training and education, where trainees learn across hospital, primary care and community pharmacy during their training year.

For further details of the announcement, please see [http://wcp.pe/wginvest](http://wcp.pe/wginvest)

We are also delighted to welcome a number of people to our team:

- **Catrin Windsor-Jones**
  Regional Co-ordinator Mid & West Wales
  (from 26th April 2017)
  Windsor-JonesC@cardiff.ac.uk

- **Anna Hughes**
  Regional Co-ordinator North Wales
  (from 5th April 2017)
  HughesA22@cardiff.ac.uk

- **Alison Davies**
  Regional Co-ordinator South Wales
  07970 248736
  DaviesAC7@cardiff.ac.uk

You can book online at: [www.wcppe.org.uk](http://www.wcppe.org.uk)
Updates

eLearning Programmes

The following eLearning packages have recently been added to our online resources:

- Minor Ailments: Urogenital Conditions
- Minor Ailments: Skin
- Minor Ailments: Respiratory
- Minor Ailments: Infections and Infestations
- Minor Ailments: GI
- Minor Ailments: Eyes, Ears and Oral Health
- Minor Ailments: Central Nervous System

Webinar recordings

Image & Performance Enhancing Drugs (IPEDs) Part 1 – What, How and Why?
Image & Performance Enhancing Drugs (IPEDs) Part 2 – Risks of Use and Harm Reduction

NHS ‘Flu service and Basic Life Support (BLS) Training for 2017

In agreement with all health boards, WCPPE will provide any updated eLearning required in order to continue delivery of the NHS ‘flu service.

WCPPE will provide an up-to-date list of private ‘flu training providers on their website and health boards will signpost contractors needing ‘Flu or BLS training to the appropriate providers or BLS events in their locality.

Hold the Date

Multidisciplinary Webinar – Diagnosing and Managing Dry Eye Syndrome
Dr Nik Sheen, Director of the Wales Optometry Postgraduate Education Centre (WOPEC)

Chief Pharmacist Symposium 2017
Redwood Building, School of Pharmacy and Pharmaceutical Sciences, Cardiff University

Multidisciplinary Networking Event – Minimising Medication Related Harm
Raising awareness of significant events you may encounter, and understanding the most appropriate referral pathways for your patients.

Speakers:
Orofacial Consultant, GP and Medicines Information Pharmacist
Michael Griffiths, Lecture Theatre, Heath Park Campus
(Live streamed for those unable to attend in person)

APTUK Professional Conference 
& Exhibition
The Hilton Hotel, Cardiff
More info at http://wcp.pe/aptuk2017

New eLearning packages available online
Coming Soon

Continuing Fitness to Practise – What are the likely future CPD requirements for pharmacy professionals?

Look out for more information on our website and social media.

Get Involved

Making a difference

Do you have a story to tell about how your practice made a difference to patient outcomes? We will be developing case studies (written and/or digital) to showcase the impact on patient care, so get in touch if you have a great story to share, by emailing MooreC17@cardiff.ac.uk

Send us your feedback

Thank you to everyone who attended our stakeholder focus group ‘Shaping Content, Delivery & Communications’ in November. The feedback we received was invaluable in understanding the changing needs of our users.

To continue the dialogue, the day was captured on a graphic recording which is now available online, so please take a moment to have a look and add any comments on http://wcp.pe/ideas

Other ways to engage with us…

You can also engage with us via Facebook or Twitter, or maybe sign up to be part of the WCPPE Virtual Opinion Panel (VOP), to comment and provide advice to WCPPE on any key changes and decisions we are making. More info on http://wcp.pe/opinion

National Topics

Pharmacists in Practice Community of Practice (PIPCOP)

Are you a pharmacist working in a cluster or GP practice? If you’re not already involved in PIPCOP, please get in touch.

The Pharmacists in Practice Community of Practice (PIPCOP) is facilitated by WCPPE and the 1000 Lives Improvement Service and brings together all cluster and practice based clinical pharmacists in Wales, along with GPs, primary care cluster leads and other interested stakeholders to:

> Provide support to clinical pharmacists and those interested in developing the role of pharmacists in primary care clusters;
> Provide an environment where ideas, experience and best practice can be shared;
> Support clinical pharmacists to implement improvements in patient care and to measure the benefits of those improvements;
> Create a network (Community of Practice) of clinical pharmacists;
> Realise the potential of clinical pharmacists to improve patient outcomes; and
> Develop and test new ways of joined up multidisciplinary working across the whole of the primary care cluster.

The PIPCOP will complement and build on WCPPE’s Enhancing Practice for the Primary Care Team programme and the Certificate in Non-Medical Prescribing, by supporting pharmacists to more effectively implement their clinical skills to improve patient care. For more information, please contact:

WCPPE: Margaret Allan AllanMJ@cardiff.ac.uk
1000 Lives: Paul Gimson Paul.Gimson@wales.nhs.uk

Pharmacy Research Wales – new strategy launched

The Pharmacy Research Wales multi-stakeholder group has formally launched their five year strategic action plan (2015-2020). The strategy aims to “develop a lasting research culture within the pharmacy professions to create a step change improvement in the quality and quantity of research to benefit the health of the people of Wales and beyond”.

The strategy seeks to increase the capacity and capability of pharmacy professionals in Wales by creating equity in research training opportunities and harnessing the unique, patient-focused perspectives that they can bring to medicines use research. It also represents the first necessary steps for pharmacy professionals in Wales to support, and eventually lead, multi-disciplinary research in health and care, particularly relating to medicines safety and use.

Dr Sarah Hiom, Chair of the Pharmacy Research Wales Steering Group announced “we are delighted to share our strategy with our pharmacy colleagues, the wider healthcare professional teams and the public across Wales”.

Details of the strategy and the groups work are available at www.pharmacyresearch.wales
Other WCPPE Programmes

In addition to our CPD+ programmes, regular CPD events and eLearning packages, WCPPE also delivers other education and training programmes:

Pre-Registration Pharmacist Programme

A comprehensive, Wales-based programme to fully meet the needs of pre-registration trainees in the community, the managed sector, and on the integrated programme. We have over fifteen years’ experience running this programme and have enjoyed a pass rate of 100% in 2016.

Our face-to-face programme of regional and central events offers the chance to learn with peers away from the workplace. Trainees enjoy opportunities to develop soft skills, and also work with patients in a safe environment to develop consultation skills.

The programme is continually evaluated and updated to ensure it remains current and meets the continuing needs of the trainees. Tutors are also invited to attend a tutor training day which will result in a £200 discount on the trainees’ programme fee.

WCPPE’s pre-registration training programme offers:

> Teaching delivered from all sectors’ perspectives to support trainees in passing the registration assessment
> Sessions facilitated by expert speakers
> Regular access to local support from WCPPE
> Training to accredit for the enhanced services and MUR accreditation
> Full access to our online resources package via our eLearning platform
> Support with completion of GPhC site accreditation and associated training plan
> Tutor education and training event, and quarterly progress reports on trainees

A very good, varied year. I feel much more confident to practise now.

For more information, please email Laura Doyle, Programme Manager on DoyleLS@cardiff.ac.uk
Pre-Registration Pharmacy Technician Training Programmes

WCPPE are accredited by City and Guilds to deliver the Level 2 NVQ Certificate in Pharmacy Service Skills (QCF) and Level 3 NVQ Diploma in Pharmacy Service Skills (QCF). We work with candidates in both the managed sector and in community pharmacies across Wales.

The assessment team managing delivery of the NVQs have diverse backgrounds and extensive pharmacy practice experience. Many staff are current practitioners across a range of sectors, which enables WCPPE to keep pace with developments in practice.

We offer a range of delivery models and will work with organisations to identify the most suitable model, based on the capacity and resources available to support a candidate.

WCPPE support candidates via regular visits to their workplace, facilitated training sessions, access to an online forum and signposting to appropriate resources, information and news.

WCPPE’s Pre-Registration Pharmacy Technician training programme offers:

> An accredited programme delivered by skilled and experienced pharmacy practitioners
> Facilitated training sessions to enhance professional development
> Access to regular support via network of Assessors
> Full access to additional learning resources via our eLearning platform
> Single point of contact for all queries

For more information please e-mail Wendy Penny at PennyWD@cardiff.ac.uk
How to Book

Online

The quickest and easiest way to book onto any live event, or access eLearning packages is by booking online at www.wcppe.org.uk.

To do this you must be a registered user.

**Booking a live event online:**
1. Log in
2. Search for event in the calendar
3. Click on the event link
4. Click on the ‘Register for this event’ button
5. Follow the on-screen instruction
6. You will receive a confirmation email

**To access eLearning online:**
1. Log in
2. Click the pink ‘Learning’ tab
3. Click on ‘A-Z of Learning Resources’
4. Click on the link you want
5. Click the icon at the bottom of the resource page
6. Confirm your email address
7. Click the grey ‘my WCPPE’ tab
8. Scroll down to the required resource
9. Click ‘Access the online course’ below the resource name

To book by email or telephone

Requests can be sent by email to wcppe@cardiff.ac.uk or by ringing 029 2087 4784

Please tell us your GPhC number, the event number and event details when contacting us.

Why do I need to book?

It is important that you book prior to attending an event, to ensure the correct resources are available at the event and that any pre-course reading can be made available.

Please note that failure to book onto any live event that has a limited number of places could result in you being turned away, due to a lack of spaces.

Cancelling a booking

If you are unable to attend a live event, please cancel your booking by telephone or email at least one full working day before the event. This will allow us some time to offer your place to someone on the waiting list.

Failure to cancel your place will result in a charge to cover the cost of catering and resources.

If WCPPE has to cancel an event, we will attempt to notify all registered participants by telephone or email, as well as posting a notice on our website and social media pages. We would therefore encourage you to ensure your registration contact details are up-to-date, and to check our website regularly.

Programme of Events

Spring/Summer 2017

<table>
<thead>
<tr>
<th>Therapeutics</th>
<th>Webinars</th>
<th>Multi-Disciplinary Networking Event</th>
<th>Personal Competencies &amp; Skills Development</th>
<th>Professional Practice &amp; Service Delivery</th>
</tr>
</thead>
<tbody>
<tr>
<td>14</td>
<td>16</td>
<td>17</td>
<td>18</td>
<td>23</td>
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</table>

1312
Therapeutics

Epilepsy Focal Point

Overview

Anyone can develop epilepsy at any stage of life but up to 70% of people with epilepsy could have their seizures completely controlled on the right treatment. 1 in 94 people in Wales have epilepsy.

This event will enable pharmacy teams to develop their knowledge and skills in the holistic management of epilepsy and therefore support patients, their carers and relatives more effectively as part of a wider multidisciplinary team.

Designed for:
Pharmacy professionals working within a community pharmacy setting, although colleagues working in other sectors are welcome to attend.

Facilitator:
WCPPE Facilitators/Regional Co-ordinators

CPD Programme | Therapeutics
Overview

How easy is it to effectively diagnose ‘dry eye’ in patients and what is the best approach to manage this condition?

Over 70% of patients can make repeat visits to a GP, optometrist or pharmacist when suffering with dry eye, suggesting that first line treatments are often not sufficient for the majority of patients.

Dry Eye Syndrome

Designed for:
Pharmacists, pharmacy technicians and pre-registration trainee pharmacists working in patient-facing roles within any sector.

Speaker:
Dr Nik Sheen
Director, Wales Optometry Postgraduate Education Centre (WOPEC), Cardiff University

Booking:
http://wcp.pe/dryeye

Multi-Disciplinary Networking Event

Overview

This event will raise awareness of significant events that you, as a healthcare professional, may encounter and understand the most appropriate referral pathways for your patients.

The evening will provide:

› An overview of orofacial pain; its treatment and red flag referrals
› Recent recurrent adverse drug reactions
› What are the referral pathways in place to maximise patient outcomes?

This is an excellent opportunity to network and learn alongside your medical and dental colleagues.

Minimising Medication Related Harm

Designed for:
Pharmacy professionals working within any sector.

Venue:
Michael Griffiths Lecture Theatre, Health Park Campus, Cardiff
(Live streamed for those unable to attend in person)

Speakers:
› GP
› Orofacial Consultant
› Medicines Information Pharmacist

Booking:
Look out for further information online
Overview

How many of your pharmacy team are Dementia Friends?

Dementia Friends is about increasing the understanding of dementia and what small things everyone can do that could make a difference to people living with dementia. Dementia Friends is a national initiative run by the Alzheimer’s Society and this event consists of a Dementia Friends information session.

Dementia is one of the most significant health and social care issues and currently within Wales 1 in 16 people aged 65 or over, and 1 in 6 aged 80 or over, will be affected by dementia.

In addition, there will be a brief overview of the recent Welsh government draft strategy ‘Together for a Dementia Friendly Wales 2017-22’ and what the pharmacy workforce can do to play its part in supporting people with dementia.

Learning outcomes:

After the attending this evening participants will be able to:

- Understand more about dementia
- Become a Dementia Friend and put the understanding into action
- Explain the key themes of the dementia plan for Wales that will affect pharmacy

Designed for:

All patient facing members of the pharmacy team.

Speakers:

Dementia Friends Champions

NB: This event will not cover diagnosis and clinical management of dementia.
Clinical Pharmaceutics and Technical Services ensure specialist pharmaceutical products are dispensed or produced for some of our most vulnerable patients in settings such as cancer services, ITU, HDU, and Neonatal Intensive Care.

Each unit offering these services must comply with the EU rules governing Good Manufacturing Practice (GMP).

**Overview**

Clinical Pharmaceutics and Technical Services within the NHS in Wales ensure specialist pharmaceutical products are dispensed or produced for some of our most vulnerable patients in settings such as cancer services, ITU, HDU, and Neonatal Intensive Care.

Each specialist unit offering these services must comply with the EU rules governing Good Manufacturing Practice (GMP).

**Designed for:**
- Supervising staff, product approvers and authorised pharmacists working in technical service units.

**Speakers:**
- Quality Control, Assurance and Production Pharmacists / Technical Specialists

**Overview**

This training is intended for tutors who have a pre-registration trainee starting in the summer of 2017.

The aim of this workshop is to support tutors who have a pre-registration trainee starting in the summer of 2017 who have not had a trainee before or would like a refresher tutor training session.

**Designed for:**
- Pre-registration tutors who have a trainee starting in 2017.

**Speaker:**
- Laura Doyle, Pre-registration Project Manager, WCPPE

<table>
<thead>
<tr>
<th>Date</th>
<th>Course no.</th>
<th>Venue</th>
<th>Start time</th>
<th>End time</th>
<th>Region</th>
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<tbody>
<tr>
<td>TUES 19th SEP</td>
<td>17W30</td>
<td>Ivy Bush Royal Hotel, 11 Spilman Street, Carmarthen, SA31 1LG</td>
<td>12.00pm</td>
<td>5.00pm</td>
<td>West Wales</td>
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<tr>
<td>TUES 17th OCT</td>
<td>17E32</td>
<td>The Conference Centre, Ty Dysgu, Cefn Coed, Parc Nantgarw, Treforest, CF15 7QQ</td>
<td>12.00pm</td>
<td>5.00pm</td>
<td>South Wales</td>
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<tr>
<td>THURS 30th NOV</td>
<td>17N21</td>
<td>The Oriel Hotel, Upper Denbigh Road, St Asaph, Denbighshire, LL0 0LW</td>
<td>12.00pm</td>
<td>5.00pm</td>
<td>North Wales</td>
</tr>
<tr>
<td>WED 14th JUN</td>
<td>17P33</td>
<td>Swansea</td>
<td>7.00pm</td>
<td>9.00pm</td>
<td>West Wales</td>
</tr>
<tr>
<td>MON 19th JUN</td>
<td>17P34</td>
<td>Cardiff</td>
<td>7.00pm</td>
<td>9.00pm</td>
<td>South Wales</td>
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<tr>
<td>WED 28th JUN</td>
<td>17P35</td>
<td>St Asaph</td>
<td>7.00pm</td>
<td>9.00pm</td>
<td>North Wales</td>
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</table>
Developing Tomorrow’s Pharmacists

Want to become a pre-registration tutor?

Overview
Pre-registration trainees are the future of the pharmacy profession. You haven’t forgotten your pre-registration tutor and your pre-registration trainee will never forget you. Give tomorrow’s pharmacists a chance to spend a year with you, learning from you and sharing your passion for the profession.

Your pre-registration trainee will learn from the best, but you will also gain much from the year: a fresh pair of eyes in your organisation; the chance to brush-up on your own skills and standards; an extra member of your pharmacy team and an injection of youthful enthusiasm to remind you why you took up pharmacy in the first place. Every pharmacist could and should take the chance to be a pre-registration tutor at least once. Is it your turn next time?

Designed for:
Pharmacists wishing to become pre-registration tutors.

Speaker:
Laura Doyle, Pre-registration Project Manager, WCPPE

Stop Smoking Level 3

Overview
This course will provide participants with the interpersonal skills to support patients to give up smoking and is part of the accreditation to provide an enhanced Stop Smoking Level 3 pharmacy service.

Designed for:
Pharmacists and pharmacy technicians who wish to run the Level 3 Stop Smoking National Enhanced Service from their pharmacies. This course is included in the WCPPE pre-registration course for hospital and community trainees.

Please check with your local Health Board prior to booking on this course that the pharmacy is accredited to provide this service.

Speakers:
- WCPPE Regional Co-ordinators
- Representatives from Public Health Wales & Local Health Board

Date
Course no.
Venue
Start time
End time
Region
THURS
6th APRIL
17E21
The Conference Centre, Ty Dysgu, Cefn Coed, Parc Nantgarw, Treforest, CF15 7QQ
9.30am
4.00pm
Cwm Taf
WED
14th JUN
17W28
National Botanic Garden of Wales, Llanarthne, Carmarthenshire, SA32 8HG
9.30am
4.00pm
Hywel Dda
Emergency Contraception (EC) Supply under a PGD

Overview
This course will provide participants with the required knowledge and interpersonal skills to undertake Emergency Contraception (EC) supply under a Patient Group Direction (PGD) as part of the National Enhanced Service.

Designed for:
Pharmacists wishing to participate in their Health Board’s Emergency Contraception National Enhanced Service scheme. This course is included in the WCPPE pre-registration course for hospital and community trainees.

Speakers:
> Sexual Health Consultants
> WCPPE Regional Co-ordinators

Understanding Fitness to Practise & Professional Standards

Overview
Professional standards are something you should be meeting every day. You make that declaration of fitness to practise every year with your registration renewal, in order to remain on the register. What might this mean for your practice if standards fall below the benchmark and what might the outcomes be?

Designed for:
Pharmacists, pharmacy technicians and pre-registration trainee pharmacists, whether or not they provide direct care to people.

Speakers:
> WCPPE facilitators
> GPhC representatives

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<tr>
<th>Date</th>
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<th>Venue</th>
<th>Start time</th>
<th>End time</th>
<th>Health board</th>
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<tr>
<td>THURS 4th MAY</td>
<td>17E22</td>
<td>The Conference Centre, Ty Dysgu, Cefn Coed, Parc Nantgared, Treforest, CF15 7QQ</td>
<td>7.00pm</td>
<td>9.30pm</td>
<td>Cwm Taf</td>
</tr>
<tr>
<td>WED 17th MAY</td>
<td>17E23</td>
<td>Coldra Court Hotel, Chepstow Road, Newport, NP18 2LX</td>
<td>7.00pm</td>
<td>9.30pm</td>
<td>Aneurin Bevan</td>
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<tr>
<td>THURS 8th JUNE</td>
<td>17N13</td>
<td>Celtic Royal Hotel, Bangor Street, Caernarfon, LL55 1AY</td>
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<td>9.30pm</td>
<td>Betsi Cadwaladr</td>
</tr>
<tr>
<td>WED 20th SEP</td>
<td>17W31</td>
<td>Ivy Bush Royal Hotel, 11 Spilman Street, Carmarthen, SA31 1LG</td>
<td>7.00pm</td>
<td>9.30pm</td>
<td>Hywel Dda</td>
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<tr>
<td>THURS 14th SEP</td>
<td>17W29</td>
<td>Ivy Bush Royal Hotel, 11 Spilman Street, Carmarthen, SA31 1LG</td>
<td>7.30pm</td>
<td>9.30pm</td>
<td>West Wales</td>
</tr>
<tr>
<td>THURS 21st SEP</td>
<td>17E31</td>
<td>Cardiff City Stadium, Leckwith Road, Cardiff, CF11 8AZ</td>
<td>7.30pm</td>
<td>9.30pm</td>
<td>South Wales</td>
</tr>
<tr>
<td>THURS 28th SEP</td>
<td>17N20</td>
<td>The Oriel Hotel, Upper Denbigh Road, St Asaph, Denbighshire, LL0 0lw</td>
<td>7.30pm</td>
<td>9.30pm</td>
<td>North Wales</td>
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</tbody>
</table>
In order to provide a more efficient service when answering your queries, please use the following email accounts:

For website or technical issues: WCPPE-IT@cardiff.ac.uk
For ACPT or Medicines Management: WCPPE-ACPT@cardiff.ac.uk
For Level 2 & Level 3 NVQ, or BTEC: WBL-WCPPE@cardiff.ac.uk
For Advancing Inhaler Technique: AIT-WCPPE@cardiff.ac.uk
For Pre-registration pharmacist queries: pre.reg-wcppe@cardiff.ac.uk

If you have a general query not relating to any of the above, please email wcppe@cardiff.ac.uk